

Sarwang Shukla

Implementation Consultant

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PROFESSIONAL SUMMARY

Implementation professional with hands-on experience across the client-facing lifecycle: requirement gathering, SRS drafting, configuration, SQL-based data setup, UAT, cutover and go-live / hypercare. Primary point of contact between client stakeholders and Engineering, QA and Product teams.

CORE COMPETENCIES

- End-to-end SDLC: requirements to hypercare
- SRS / BRD drafting and acceptance criteria
- SQL scripts for data setup and validation
- UAT, shadow sessions, cutover and go-live
- Client and stakeholder management
- API testing with Postman

PROFESSIONAL EXPERIENCE

Project Coordinator

Nov 2025 – Present

BIG Language Solutions · Noida, India

- Coordinate API-level validation (Postman) with engineering to reduce research-to-production handoff risk.
- Track project data, issues and timelines across multiple concurrent AI/ML data and evaluation workstreams.

Technical Project Coordinator (Contract)

Mar 2025 – Nov 2025

MRCC Group · Noida, India

- Primary point of contact between client stakeholders and engineering, managing risk and expectations.
- Delivered a national Moodle e-learning LMS for a government client end to end: requirement gathering, SRS drafting, development, UAT and go-live.
- Built and tracked schedules and scope plans for Moodle LMS implementation and plugin development.

Junior Software Developer

Mar 2024 – Feb 2025

Bcloud Web Services Pvt. Ltd. · Noida, India

- Wrote SQL for data handling and coordinated with the team to hit delivery timelines and quality expectations.

Program Manager

Jan 2023 – Mar 2024

Kinetic Sage Technologies · Mathura, India

- Managed end-to-end program execution across cross-functional teams and stakeholders.
- Tracked progress and issues, escalating and resolving risks to keep deliverables on track.

SELECTED PROJECTS

- **National e-Learning LMS (Moodle)** (Implementation · Moodle LMS): A national Moodle-based e-learning platform offering self-paced courses to manufacturers, quality professionals, engineers and students.
- **DataBridge CRM** (SaaS · CRM / ERP, databridgecrm.com): Product site for an all-in-one SaaS that combines industry-specific CRM and ERP suites with marketing and AI tools.

EDUCATION

- **B.Tech, Computer Science Engineering**, GL Bajaj Group of Institutions (2021 – 2025)
- **Senior Secondary (XII), PCM**, Kendriya Vidyalaya (2020 – 2021)

CERTIFICATIONS & ACHIEVEMENTS

- Supervised Machine Learning: Regression and Classification (Issued Mar 2026)
- MongoDB for SQL Experts (MongoDB · Jun 2024)
- Data Science Master Program (Python data analysis & predictive modelling)
- Winner, IEEE PES Day Innovation Ideation 2024 (Award)